## KAIROS SENIOR REFERRAL & RESOURCES. LLC

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## **General Information for Oregon Consumers**

This Advisory provides a list of disclosures which Long-Term Care Referral Agents must provide to clients and offers additional information for consumers seeking assistance finding long-term care options.

## **Mandated Disclosures**

Oregon law requires a Long-Term Care Referral Agent to make the following disclosures to a client:

Description of the referral: The types of facilities being referred to the client, may include the

Adult Foster Home
Assisted Living Facility
Residential Care Facility
Independent Living
Memory Care
Intermediate Care Facility
Other:

**Limitation on referrals:** Kairos Senior Referral Resources, LLC has contracts with many facilities in the metro area. If for any reason a contracted community does not meet client needs an appropriate referral will be made to a non-contracted community in-order to meet the needs of the client.

**Referral Fees:** Kairos Senior Referral Resources, LLC is a free service to each client and has a right to a referral fee only if actively working with a client. Any fees paid to the Referral Agent for services will be paid by the admitting home/facility.

**Privacy Policy:** Kairos Senior Referral & Resources, LLC will maintain your privacy, only sharing healthcare and financial information with facilities in order to aid in a safe and successful placement.

**Facility Complaint History:** The Department of Human Services (DHS) website listing complaints concerning facilities/care communities is found at: <a href="https://ltclicensing.oregon.gov">https://ltclicensing.oregon.gov</a>

**Authorization to Share Placement Information:** I have read understand, and consent to this agreement and I authorize Kairos Senior Referral & Resources, LLC and its employees to share healthcare and financial information with facilities.

Receiving Individual (electronic) signature & date
Receiving Individual- Printed Name

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